

PSC NEWSMissouri Public Service Commission

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PSC STAFF FILES COMPLAINT AGAINST MANUFACTURED HOME DEALER

Jefferson City (August 4, 2004)---The Staff of the Missouri Public Service Commission has filed a complaint against America's Home Brokers, Inc. of Moscow Mills, Missouri, alleging violation of a

number of PSC rules and regulations.

The PSC Staff has alleged the manufactured home dealer: 1) failed to properly comply with the

setup procedures for a manufactured home dealer and to correct those setup deficiencies within a

reasonable amount of time; 2) altered a manufactured home and failed to obtain PSC approval for the

alteration; 3) failed to correctly anchor a manufactured home; and 4) failed to correct various statutory

and code violations as identified in PSC inspection reports within 90 days after being ordered to do so in

writing by an authorized representative of the Commission.

The PSC Staff conducted inspections of several manufactured homes as requested by the

homeowners. According to the Staff, those inspections found alleged violations of Commission statutes,

code and rules. Those inspection reports alleged unauthorized alteration and setup as well as anchoring

deficiencies. Staff states those inspection reports were sent to the company, Staff re-inspections were

later conducted and many of the alleged deficiencies previously cited by Staff had not been corrected.

America's Home Brokers, Inc. has 30 days to file an answer to the complaint or file a notice that

the complaint has been satisfied.

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